

Social Security is Hiring



The Social Security Administration (SSA) is actively hiring thousands of people across the country!

Our programs reach nearly every person in the country. Our workforce is essential for providing timely and compassionate service. Hiring and training more employees will improve our service to the public and reduce the time people wait for a decision on their initial disability claim.

Why SSA Needs More Staff

Last year, we hit our lowest staffing level in 25 years. Over the last decade, eight million more people began receiving Social Security benefits while budget levels have limited our ability to hire. At the start of this budget year, Congress provided a funding increase that enables us to begin restoring our workforce.

The State agencies that make disability decisions, called Disability Determination Services (DDS), are also hiring. Like us, DDSs are also understaffed and recruiting new employees. DDS employees are hired by States and funded by SSA.

We Will Improve Customer Service with Needed Hires

To increase the number of employees in critical frontline positions and bring our staffing back to pre-pandemic levels, Acting Commissioner Kilolo Kijakazi has taken significant steps, including:

- Improving training for new hires.
- Created a centralized Office of Operational Human Resources Services led by an experienced executive who

JOIN SOCIAL SECURITY'S TEAM

Learn about the many benefits of a job with SSA at www.ssa.gov/careers.

We are hiring for positions in our field offices, hearing offices, program centers, and teleservice centers. Become part of something big by joining SSA.

A career in public service offers fulfillment of doing work that matters—work that helps others.

Benefits

A career with SSA provides outstanding benefits, including:

- Work locations across the country
- Competitive salary
- Job security
- Health benefits
- Pensions
- Retirement savings
- Work/life programs
- Paid sick and annual leave
- Agency matching in the Thrift Savings Plan (i.e., Federal government's version of a 401(k) plan)
- Flexible work schedules with weekends and holidays off
- Telework opportunities



Securing today
and tomorrow

(over)
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understands the challenges of recruiting and retaining employees.

- Obtained special hiring authority from the Office of Personnel Management for positions that directly serve the public to allow our hiring managers to identify qualified applicants and fill vacancies quickly.

We expect service to improve over the next year as more new hires are trained and they become more proficient.

Growing Demand for Our Services

We provide retirement, disability, and survivors benefits to more than 70 million people. Our employees provide a variety of services, including assigning Social Security numbers, helping people apply for benefits, and sharing information to combat scams and fraud.

Millions of people depend on our programs and services, and the need continues to grow. Compared to last year, this year, we'll handle:

- 50,000 more retirement applications.
- Nearly 130,000 more initial disability applications.
- 2 million more Social Security number card requests.
- 2 million more phone calls on our National 800 Number.

Spread the Word

We are seeking diverse and dedicated public servants who want to make a difference in their communities. Learn more about a public service career with the Social Security Administration at www.ssa.gov/careers.



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Social Security Administration | May 2023
Produced and published at U.S. taxpayer expense