



Securing today
and tomorrow

Online Services from www.ssa.gov

Apply for—
Retirement,
Disability,
Medicare,
And So Much More!

SSA.gov



Why use Social Security's online services?

Our convenient online services allow you to do business with us from your preferred location and on any device.

How secure is my personal information?

We use the most secure internet technology to keep your information private.

What can I do online?

You can:

- Apply for Social Security retirement benefits.
- Apply for spouses benefits.
- Apply for Social Security disability benefits, and in certain circumstances, Supplemental Security Income (SSI) payments at the same time.
- Apply for Medicare.
- Apply for *Extra Help* with your Medicare prescription drug costs.
- Request a replacement Medicare card.
- Find answers to frequently asked questions (FAQ).
- Request an appointment to apply for SSI.

By creating a personal *my* Social Security account, you can also:

- Verify your earnings.
- Get an estimate of your future benefits.
- Get a letter with proof of your benefits or proof that you don't receive benefits.

- Request a replacement Social Security card.
- Choose to receive important messages and certain notices available online.
- Check the status of your benefit application or appeal.
- Manage your benefits:
 - Change your address or telephone number.
 - Start or change your direct deposit.
 - Get a replacement SSA-1099 or SSA-1042S for your taxes.

If you are an individual representative payee, you can also use your personal *my* Social Security account to access the Representative Payee Portal. You can use this tool to conduct business for the beneficiaries you serve. As a payee, you can:

- Complete annual representative payee accounting.
- Print benefit verification letters.
- View benefit and payment details.
- Update or enroll in direct deposit.
- Report beneficiary wages.
- Request a replacement SSA-1099 or SSA-1042S for tax season.
- Request a replacement Medicare card.

Create your personal *my* Social Security account

New *my* Social Security customers will create a credential with one of our two credential partners: Login.gov or ID.me.

To create a personal *my* Social Security account, you must be at least 18 years old and have a:

- Valid email address.
- Social Security number (SSN).
- U.S. mailing address¹ (includes military addresses, APO/FPO/DPO, AE, AP, or AA).

Once you have a valid email address, you are ready to create your personal *my* Social Security account. When you visit **www.ssa.gov/myaccount**, select the “Create an Account” button.

Please note:

- If you already have a Login.gov or ID.me account, you can select the appropriate button to sign in with either one and access your personal *my* Social Security account. If you have previously verified your identity with Login.gov or ID.me, you do not need to verify your identity again with us.

If you don't have a Login.gov or ID.me account, select the “Create an Account” link to start this one-time registration process. If you create a new Login.gov credential, we will still complete the identity verification part, so you will need to provide some personal information to us.

¹ Customers who have a foreign address can register and sign in with ID.me to access *my* Social Security. Select “Sign In with ID.me” to do so.

If you're an employer, you can use Business Services Online to:

- Upload a wage report file.
- Manually enter up to 50 W-2s directly into a W-2 template, submit them all to us electronically, and print copies to give to your employees.
- View the status of previously submitted wage reports.
- Verify the names and Social Security numbers of your employees.

How do I begin?

If you have access to a secure internet connection, go to **www.ssa.gov** and select the service you want.

Contacting Us

The most convenient way to do business with us is to visit **www.ssa.gov** to get information and use our online services. There are several things you can do online: apply for benefits; start or complete your request for an original or replacement Social Security card; get useful information; find publications; and get answers to frequently asked questions.

When you open a personal *my* Social Security account, you have more capabilities. You can review your *Social Security Statement*, verify your earnings, and get estimates of future benefits. You can also print a benefit verification letter, change your direct deposit information, request a replacement Medicare card, and get a

replacement SSA-1099/1042S. Access to your personal *my* Social Security account may be limited for users outside the United States.

If you don't have access to the internet, we offer many automated services by telephone, 24 hours a day, 7 days a week, so you do not need to speak with a representative.

If you need to speak with someone, call us toll-free at **1-800-772-1213** or at our TTY number, **1-800-325-0778**, if you're deaf or hard of hearing. A member of our staff can answer your call from 8 a.m. to 7 p.m., Monday through Friday. We provide free interpreter services upon request. For quicker access to a representative, try calling early in the day (between 8 a.m. and 10 a.m. local time) or later in the day. **We are less busy later in the week (Wednesday to Friday) and later in the month.**

Social Security Administration

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