

2.F SSA Administrative Data: Offices and Staff

Table 2.F1—Number of SSA offices, 2005

Office	Number
Headquarters (Baltimore, Maryland)	1
Regional offices ^a	10
Field offices ^b	1,318
Level 1	620
Level 2	654
Resident stations	44
Teleservice centers ^c	35
Program service centers ^d	6
Data operations center ^e	1
Office of Disability Adjudication and Review	
Headquarters (Falls Church, Virginia)	1
Regional offices	10
Hearing offices	140
Satellite offices	4

SOURCES: Social Security Administration, Office of Public Service and Operations Support's database and Office of Hearings and Appeals Case Control System.

- a. Regional offices are located in Boston, Massachusetts; New York, New York; Philadelphia, Pennsylvania; Atlanta, Georgia; Chicago, Illinois; Dallas, Texas; Kansas City, Missouri; Denver, Colorado; San Francisco, California; and Seattle, Washington.
- b. In December 1997, the field offices were redesignated as Level 1, 2, or resident stations depending on the characteristics of the facility, service area, and other conditions.
- c. The New Orleans teleservice center closed in August 2005.
- d. Program service centers are located in Jamaica, New York; Philadelphia, Pennsylvania; Birmingham, Alabama; Chicago, Illinois; Kansas City, Missouri; and Richmond, California.
- e. The data operations center is located in Wilkes-Barre, Pennsylvania.

CONTACT: Ron Hippler for SSA data (410) 965-4311 and Amy Prether for Office of Disability Adjudication and Review data (703) 605-7610.

Table 2.F2—Number of SSA employees and percentage with selected characteristics by grade, September 30, 2005

Characteristic	All grade levels	GS 1–4	GS 5–8	GS 9–12	GS 13–15	SES
	<i>Number</i>					
Total ^a	65,073	576	20,564	33,260	9,007	147
	<i>Percentage of total</i>					
Women	69.9	69.4	78.5	71.9	52.8	37.4
Minorities	45.4	63.9	57.1	43.9	28.3	27.9
Black	27.7	53.1	34.6	26.0	19.0	19.0
Hispanic	12.6	7.5	16.6	12.6	5.6	8.2
Asian or Pacific Islander	4.0	3.0	4.6	4.1	2.7	0
American Indian or Alaska Native	1.2	0.3	1.2	1.3	1.0	0.7
Severely disabled	2.1	6.0	3.6	1.3	0.9	0.7

SOURCE: Social Security Administration's Affirmative Employment Plan.

a. Includes all full-time and part-time permanent employees.

CONTACT: Nelson Izquierdo (410) 965-4364.

Table 2.F3—Number of work years, fiscal years 1995–2005

Year	Full-time permanent staff ^a	Total work years ^b
1995	62,504	67,063
1996	62,133	66,726
1997	61,224	69,378
1998	59,943	67,210
1999	59,752	66,459
2000	60,434	65,521
2001	61,490	65,562
2002	61,914	65,742
2003	63,569	65,343
2004	63,186	^c 66,154
2005	63,696	^d 68,026

SOURCE: Social Security Administration's Payroll Reports.

a. On duty at end of fiscal year; includes seasonal employees.

b. Includes full-time, part-time, and temporary employees; employees in special programs; and overtime hours worked.

c. Includes 178 work years for activities related to Medicare Modernization Act.

d. Includes 1,962 work years for Medicare Modernization Act.

CONTACT: Donna Frocke (410) 965-3094.