

Table 2.F4—Number of Old-Age and Survivors Insurance claims, fiscal year 2004 (in thousands)

Workload	Total	Worker	Family members and survivors
Beginning-of-year pending	77.3	32.9	44.4
Received	3,443.4	1,935.4	1,508.0
Processed ^a	3,399.5	1,908.7	1,490.8
End-of-year pending	121.2	59.6	61.6

SOURCES: Office of Systems' Integrated Work Measurement System and the Office of Disability Operations, Division of Direct Service Operations Report.

a. See Table 6.A1 for data on number of awards.

CONTACT: Shirley Hodges (410) 965-0635.

Table 2.F5—Number of Disability Insurance claims, fiscal year 2004 (in thousands)

Workload	Total	Worker	Family members and survivors
Beginning-of-year pending	540.0	514.6	25.4
Received	2,504.6	2,240.0	264.6
Processed ^a	2,448.9	2,187.2	261.7
End-of-year pending	595.7	567.4	28.3

SOURCES: Office of Systems' Integrated Work Measurement System and Office of Disability Operations, Division of Direct Service Operations Report.

a. See Table 6.A1 for data on number of awards.

CONTACT: Shirley Hodges (410) 965-0635.

Table 2.F6—Number of Supplemental Security Income claims, fiscal year 2004 (in thousands)

Workload	Total	Aged	Blind or disabled
Beginning-of-year pending	450.3	3.2	447.1
Received	2,361.7	181.8	2,179.9
Processed ^a	2,293.6	181.1	2,112.5
End-of-year pending	518.4	3.9	514.5

SOURCES: Office of Systems' Integrated Work Measurement System and Office of Disability Operations, Division of Direct Service Operations Report.

a. See Table 7.A8 for data on number of awards.

CONTACT: Shirley Hodges (410) 965-0635.