

## 2.F Administrative Data: Offices and Staff

Table 2.F1.—Number of SSA offices, 2000

Organization	Number
SSA headquarters (Baltimore, Maryland) .....	1
Regional offices <sup>1</sup> .....	10
Field offices <sup>2</sup> .....	1,340
Level 1 .....	567
Level 2 .....	721
Resident stations .....	52
Teleservice centers .....	36
Program service centers <sup>3</sup> .....	6
Data operations centers <sup>4</sup> .....	1
Office of Hearings and Appeals:	
Headquarters (Falls Church, Virginia) .....	1
Regional offices .....	10
Hearing offices .....	139
Satellite offices .....	4

<sup>1</sup> Regional offices are located in Boston, MA; New York, NY; Philadelphia, PA; Atlanta, GA; Chicago, IL; Dallas, TX; Kansas City, MO; Denver, CO; San Francisco, CA; and Seattle, WA.

<sup>2</sup> In December 1997, the field offices were redesignated as Level 1, 2, or resident stations depending on the characteristics of the facility, service area, and other conditions.

<sup>3</sup> Program service centers are located in Jamaica, NY; Philadelphia, PA; Birmingham, AL; Chicago, IL; Kansas City, MO; and Richmond, CA.

<sup>4</sup> The data operations center is located in Wilkes-Barre, PA.

Table 2.F2.—Number and percentage of SSA employees, by grade, September 30, 2000<sup>1</sup>

Employees	Total	GS 1–4	GS 5–8	GS 9–12	GS13–15	SES
Total number <sup>2</sup> .....	61,038	1,616	20,428	32,079	6,915	127
Percent:						
Women .....	72.2	78.5	82.5	70.9	45.7	38.5
All minorities .....	40.9	45.1	54.5	35.8	23.4	35.4
Black .....	27.1	32.3	35.3	24.3	15.7	22.8
Hispanic .....	10.2	9.2	14.8	8.5	4.8	10.2
Asian or Pacific Islander .....	2.6	2.8	3.4	2.3	1.9	1.6
American Indian or Alaskan Native .....	1.0	.8	1.3	.7	1.0	.8
Employees with severe disabilities .....	2.3	10.3	3.8	1.2	.8	.8

<sup>1</sup> Data from SSA's Affirmative Employment Plan.

<sup>2</sup> Includes all full-time and part-time permanent employees.

Table 2.F3.—Number of work years, fiscal years 1991–2000

Year	Full-time permanent staff <sup>1</sup>	Total work years <sup>2</sup>
1991 .....	63,715	66,040
1992 .....	62,398	68,135
1993 .....	61,640	66,623
1994 .....	62,434	66,741
1995 <sup>3</sup> .....	62,504	67,063
1996 .....	62,133	66,726
1997 .....	61,224	69,378
1998 .....	59,943	67,210
1999 .....	59,752	66,459
2000 .....	60,434	65,521

<sup>1</sup> On duty at end of fiscal year; includes seasonal employees.

<sup>2</sup> Includes full-time, part-time, and temporary employees; employees in special programs; and overtime hours worked.

<sup>3</sup> Includes 1,055 positions that were transferred from the Department of Health and Human Services to SSA when SSA became an independent agency (under P.L. 103-296, effective Mar. 31, 1995).

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