

SAMPLE



SOCIAL SECURITY

Date

NAME

ADDRESS 1

ADDRESS 2

CITY, STATE ZIP

Dear <NAME>:

We need your help with an important survey sponsored by the Social Security Administration (SSA), called the **National Beneficiary Survey (NBS)**. The NBS asks about your health, work, and services you may have received in the past year. The goal is to use the information from the survey to make programs better for people who get Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI). We selected you randomly from a list of all individuals who receive disability benefits from us.

We hired a company, Mathematica, to help us with this survey. **Please call them toll-free at 1-844-684-9433** 9 a.m. to 10 p.m. ET (weekdays) or 11 a.m. to 7 p.m. ET (weekends) and they will ask if you are willing to do one of the three things below:

1. Take the survey. Mathematica will send you a **\$30 gift card** as a thank you for completing the survey.
2. Schedule a time to take the survey later and someone will call you back when you are ready.
3. Let us know that you are not interested in participating, so we will know not to contact you again.

Taking part in the NBS is your choice. We will not share your answers in any way that reveals who you are. We will not use your answers to make changes to your benefits. We will use your information only for research, which will help improve our programs.

A pamphlet about the survey is included with this letter. You can also read about the survey by going to https://www.ssa.gov/disabilityresearch/NBS_2023.html.

If you have any questions or concerns about the survey, you can call Mathematica at the number shown above or you can send an email to SSA at NBS@ssa.gov.

We look forward to talking with you. Thank you for your help.

Sincerely,

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